## AFFIDAVIT OF JENNIFER ANDERSON

The Affiant, after having been first duly sworn, deposes and states as follows:

- 1) My name is Jennifer Anderson and I am employed by the Office of Regulatory Staff ("ORS") as Administrative Assistant.
- 2) My office is located at 1441 Main Street, Columbia, South Carolina, 29201 (Mailing Address: Post Office Box 11263, Columbia, South Carolina 29201).
- 3) I have prepared a transcript of Mr. Carter's voice mail message to Ms. Nanette Edwards from October 5, 2006. I hereby certify that the attached transcript is a true, accurate, and complete record of Mr. Carter's voice mail message.

AND FURTHER THE AFFIANT SAYETH NOT.

DATE: October 6, 2006

Jennifer Anderson

S.C. Office of Regulatory Staff

P.O. Box 11263

Columbia, South Carolina 29211

Sworn and subscribed before me
this 6th day of October, 20 06

Shugan Haus Mann
Notary Public for South Carolina
My Commission Expires: 08:17:07

## **Transcribed Voice Mail**

Voicemail sent to: Nanette S. Edwards

Voicemail recorded on: October 5, 2006 at 2:39 PM

This is an emergency courtesy call from Connect Now Telecom. It is with tremendous regret and sorrow that we have to inform you that we can no longer provide you with your local phone service. Please contact your local payment center as to information of other carriers that can you can convert your services. To avoid Bell South from turning you off because of our inability to come to an amicable agreement with them. We greatly appreciated your business over the years and wish you a very very successful remainder of the year. We are very sorry and apologize. Please have a great day and once again we're very sorry.

Transcribed by: Jennifer E. Anderson

Administrative Assistant Office of Regulatory Staff

Transcribed on: October 6, 2006